

SUMMARY

Software Engineering student seeking Fall 2026 software developer co-op roles in Toronto/GTA. Combines full-stack project experience with 5+ years of IT systems experience, bringing strong habits in debugging, production support, deployment validation, technical documentation, and systems reliability. Interested in building reliable, user-focused software while contributing to collaborative engineering teams.

TECHNICAL SKILLS

Languages: JavaScript, TypeScript, Python, Java, SQL, C

Frontend: React, Next.js, Vite, HTML5, CSS3, Tailwind CSS, Responsive Design, Accessibility

Backend & Data: Node.js, Express, MongoDB, REST APIs, API Design, Data Modeling

Tools & Practices: Git, GitHub, Debugging, Testing, Code Review, Documentation, Deployment Validation

PROJECTS

IT Ticketing SystemReact, Node.js, Express, MongoDB

Live: [it-ticketing-system-pi.vercel.app](#) | [GitHub: github.com/proyneon-hub/it-ticketing-system](#)

- Built a full-stack support ticketing app for creating, filtering, assigning, updating, and deleting IT tickets.
- Implemented persistent MongoDB storage, REST API integration, status workflows, assignment, and filtering logic.
- Modeled real IT service workflows from support experience to create practical user and admin flows.

Chess GameNext.js, TypeScript, Tailwind CSS

Live: [test-chess-game-roy-kappa-five.vercel.app](#) | [GitHub: github.com/proyneon-hub/Chess-Game](#)

- Developed an interactive browser chess app with component-based UI design and predictable frontend state handling.
- Used TypeScript and reusable components to support maintainable user interaction and game-rule behavior.

Personal PortfolioHTML, CSS, JavaScript

Live: [pramitroy.tech](#) | [GitHub: github.com/proyneon-hub/personal-portfolio](#)

- Built a lightweight, accessible portfolio with semantic HTML, modern CSS, modular JavaScript, SEO metadata, and simple deployment.

PROFESSIONAL EXPERIENCE

IT Technician, Blum Technology, formerly CDI Technologies - Markham, ONMay 2019 - Nov 2023

- Resolved hardware, software, operating system, and network issues for corporate and educational clients through L1/L2 support.
- Prepared approximately 200 devices per week through repair, configuration, cloning, imaging, testing, and secure data wiping.
- Supported thousands of device workflows over 4+ years and configured/repaired Chromebooks for TDSB deployments.
- Installed and supported Windows systems, updates, drivers, and security patches; documented repeatable troubleshooting steps.
- Trained and onboarded 10-15 employees on standardized device preparation, troubleshooting procedures, and technical workflows.

Security Concierge, SMS Securities - Toronto, ONMay 2024 - Present

- Maintained detailed incident, visitor, and delivery logs; trained 5-6 new recruits on procedures and reporting expectations.

IT Support, Neon Valley Signs Ltd. - Etobicoke, ONOct 2016 - Nov 2018

- Supported hardware, printers, network devices, software applications, PC connectivity, and general IT maintenance.

EDUCATIONCERTIFICATION

McMaster UniversityExpected 2028Google IT Support Professional CertificateIssued Oct 2024

B.Tech in Software Engineering | Fall 2026 Co-op Candidate